

# About MOSAIC

MOSAIC is a multilingual, non-profit agency dedicated to assisting immigrants and refugees with settlement and integration needs.

Through a variety of programs and services, MOSAIC helps clients to fully participate in Canadian society.

Since its beginnings more than 30 years ago, MOSAIC has grown into one of the largest immigrant serving organizations in the Lower Mainland.

### Other MOSAIC Services:

English Language Centre - Vancouver  
604.684.8825

English Language Centre - North Vancouver  
604.988.2960

Family Programs  
604.254.9626

Settlement Programs - Vancouver  
604.254.9626

Settlement Programs - Burnaby  
604.636.4712

MOSAIC Language Services:  
Interpretations  
604.254.8022

Translations  
604.254.0469

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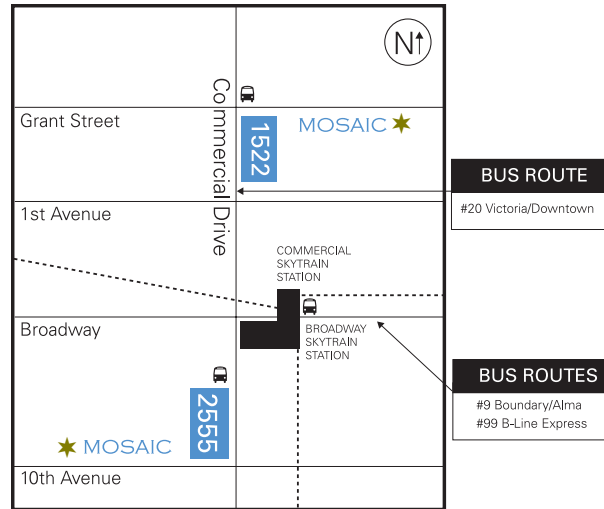
Over 30 years of integrating immigrants and refugees to help build a better community

# Service Locations

### In Vancouver at:

★ 1522 Commercial Drive

★ 312 - 2555 Commercial Drive



### In Burnaby at:

★ 7297 Kingsway St



# unemployed?



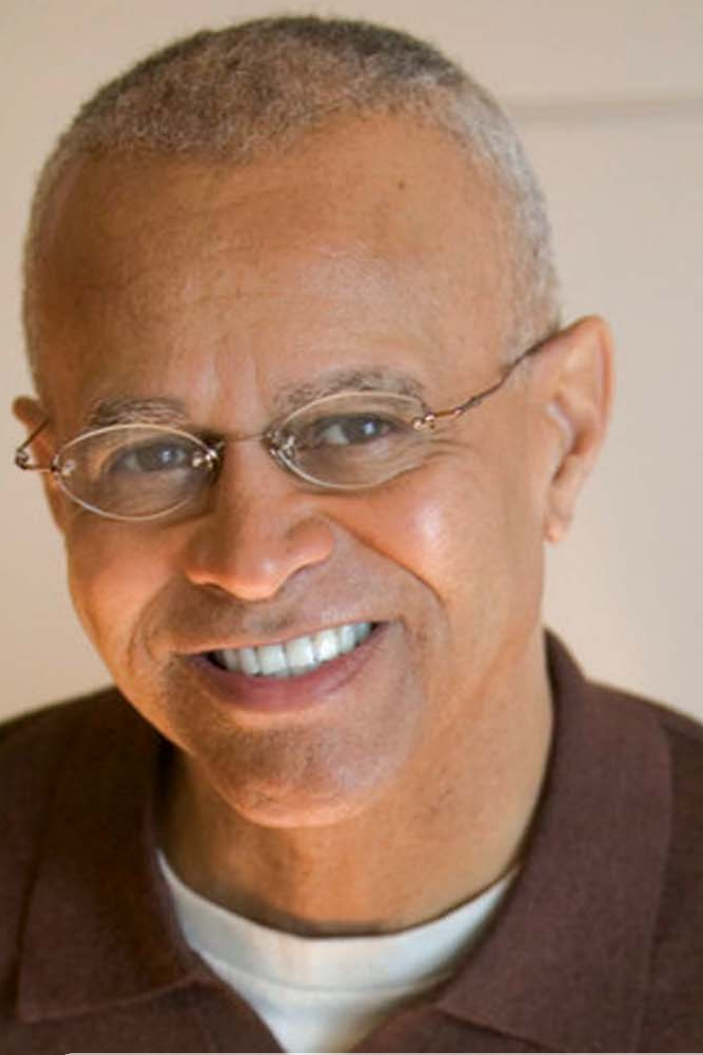
your first step begins here!

## CASE MANAGEMENT SERVICES



MOSAIC Employment Programs  
Programs and services provided at three convenient locations in Vancouver and Burnaby

[www.mosaicbc.com](http://www.mosaicbc.com)



# Case Management

## Who is eligible?

### People who have immigrated to Canada and:

- are currently unemployed or working less than 20 hours per week;
- are legally able to work in Canada.

## What does the service include?

### One-to-one employment counselling sessions with a Case Manager that will:

- help you to identify your specific employment-related needs;
- help develop a personal step-by-step Action Plan involving referrals to programs or services to help you reach your job goal;
- support and follow-up with you as you move towards your goal.

## Why should you contact us?

### If you need information on programs and services in the community to help you:

- make decisions about the kind of work you want to do (short and long-term);
  - learn about the BC Labour Market;
  - develop effective job search skills, resumes and cover letters;
  - learn about training programs;
  - improve your English skills.
- ★ Employment Insurance recipients receive priority and may be eligible for additional supports.

## Contact us for more information:

### In Vancouver at:

1522 Commercial Drive  
Vancouver BC V5L 3Y2  
Phone: 604.254.0244

and

312 - 2555 Commercial Drive  
Vancouver BC V5N 4C1  
Phone: 604.708.9300

### In Burnaby at:

7297 Kingsway St  
Burnaby BC V5E 1G5  
Phone: 604.636.4712

### Client Story...

*Daniel had his initial interview with a MOSAIC Case Manager in October 2007, 7 days after having arrived in Canada. He was very eager to find work. Daniel had Upper Intermediate/Lower Advanced English communication skills, a solid work history and education in Information Technology (GIS focus in the forest industry).*

*His Case Manager determined that Daniel required job search skills and tools (job search strategies, Labour Market Information, resume, cover letter, interview skills) and he was referred to a Job Search program at MOSAIC. By mid-November Daniel had built up his confidence, obtained local Labour Market Information, and had a superb resume. He had also learned valuable networking and interviewing skills. He landed a job while still in the program. Currently, he is working full-time as a System Analyst with a salary of \$60,000.00 per year. Daniel started work in November 2007.*