

REFERRALS TO THIS PROGRAM CAN BE MADE BY:

- You
- Relatives, host parents or friends
- Community agencies or schools
- Police
- Social workers
- Healthcare professionals
- Victim services programs

WHAT IS MOSAIC?

MOSAIC is a multilingual, non-profit agency dedicated to assisting immigrants and refugees with their settlement and integration needs. Through a variety of programs and services, MOSAIC helps its clients participate fully in Canadian society. Since its inception more than 30 years ago, MOSAIC has become one of the Lower Mainland's largest immigrant-serving organizations.

EMPLOYMENT PROGRAMS

604 254 0244
employmentprograms@mosaicbc.com

ENGLISH LANGUAGE CENTRES

604 684 8825
esl@mosaicbc.com

FAMILY PROGRAMS

604 254 9626
familyprogram@mosaicbc.com

INTERPRETATION SERVICES

604 254 8022
interpretations@mosaicbc.com

SETTLEMENT SERVICES

604 254 9626
settlement@mosaicbc.com

TRANSLATION SERVICES

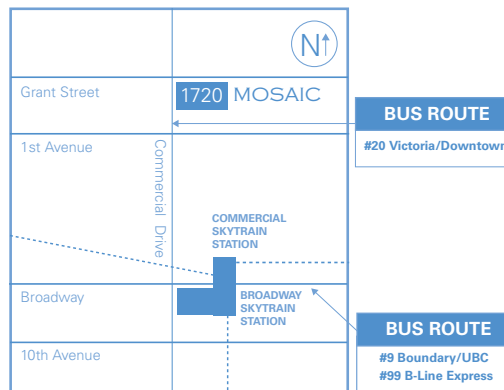
604 254 0469
commercial@mosaicbc.com

MOSAIC FAMILY PROGRAMS

MOSAIC Family Programs offer services to help immigrant and refugee families build healthy relationships and strong support systems as they settle in Canada and integrate into Canadian society.

Contact:

Multicultural Victim Services Program
604 254 9626
Monday - Friday
9 a.m. to 5 p.m.



Funded by the Ministry of Public Safety
and Solicitor General

VictimLink 1 800 563 0808

WWW.MOSAICBC.
COM



1720 Grant St
Vancouver, BC
Canada V5L 2Y7
Phone: 604 254 9626

FAMILY PROGRAMS

MULTICULTURAL VICTIM SERVICES PROGRAM

OVER 30 YEARS OF INTEGRATING
IMMIGRANTS AND REFUGEES TO
HELP BUILD A BETTER COMMUNITY

This specialized community service recognizes that every aspect of life – physical, emotional, spiritual and financial – is impacted when one becomes the victim of crime. Violence does not only hurt individuals, it hurts us all as a community.

HAVE YOU BEEN VICTIMIZED BY CRIME?

The Multicultural Victim Services Program provides male and female immigrants, refugees and newcomers of all backgrounds free and confidential services. The program serves victims of any Vancouver-based crime.

You may be a victim of crime if you have been:

- Robbed of money or personal belongings
- Hurt with an object or weapon
- Touched in an inappropriate, uninvited sexual manner
- Harassed, followed or stalked by a stranger or someone you know
- Told police will not believe or help you
- Assaulted, hit or punched by a stranger or someone you know (spouse, boyfriend, roommate, friend or teacher)

Abuse suffered within a relationship is also a crime. You may be a victim if you have been:

- Scared by your spouse, boyfriend or lover's bad temper or anger

- Controlled on how you spend money or where you work
- Not allowed to see your family, friends or anyone else who could help you
- Threatened to have your children taken away from you or taken away to your home country
- Threatened to have you deported or your sponsorship withdrawn

WHAT CAN MULTICULTURAL VICTIM SERVICES DO FOR YOU?

We deliver multilingual, culturally sensitive support to victims of crime, whether or not the police or the legal system are involved. Our workers help victims of all crimes or trauma by providing the following services:

Emotional Support

We will listen and help you deal with your pain, suffering and trauma.

General Information

We will help you access information regarding your next steps, health, safety, legal aid, welfare, emergency housing, childcare and other community resources.

We will help you develop a safety plan and, if you wish, to report to the police.

Practical Assistance

We will help you complete any necessary forms, applications or letters, including the Victim Impact Statement and documents required by the Crime Victim Assistance Program.

Justice-related Information

We will give you information regarding what the police, crown counsel and judge may do if you decide to report your crime. We will help you get police- investigation and court-case updates, and let you know if you will be required to stand in court as a witness. We will also inform you of your rights as a victim.

Accompaniments

We will accompany you to court, police stations, legal-aid offices, family justice centres and other legal appointments. In-court support includes witness orientation, courtroom manners and procedures.

Advocacy

We will advocate on your behalf so you can get the services you need from community organizations. We will help you get all the information you need and assist you in speaking to your employer, the police, lawyers, crown counsel, legal aid and the welfare office.

Referrals

We will assess your situation and refer you to other appropriate community services as needed.

Outreach

We offer education and training to individuals and community groups on violence against women, including information on safety assessment and planning.