

SUMMARY OF AREAS COVERED

Head office

Monday to Friday 9-5
1720 Grant Street
Vancouver, V5L 2Y7
Phone: 604 254 9626

Burnaby office

Monday to Friday 9-5
7297 Kingsway
Burnaby, V5E 1G5
Phone: 604 636 4712

Burnaby office-CCM site

(Inside Crystal Mall)
4533 Kingsborough Street
Burnaby, V5H 4V3
Phone: 604 877 8606

New Westminister office

Fraserside Community
Services site
2nd Floor – 519 7th Street
New Westminister, V3M 6A7
Phone: 604 522 3722 ext. 155

Funded by:

Ministry of Advanced Education and
Labour Market Development
Immigrant Integration Branch
Responsible for Welcome BC



WHAT IS MOSAIC?

MOSAIC is a multilingual, non-profit agency dedicated to assisting immigrants and refugees with their settlement and integration needs. Through a variety of programs and services, MOSAIC helps its clients participate fully in Canadian society. Since its inception more than 30 years ago, MOSAIC has become one of the Lower Mainland's largest immigrant-serving organizations.

EMPLOYMENT PROGRAMS

604 254 0244
employmentprograms@mosaicbc.com

ENGLISH LANGUAGE CENTRES

604 684 8825
esl@mosaicbc.com

FAMILY PROGRAMS

604 254 9626
familyprogram@mosaicbc.com

INTERPRETATION SERVICES

604 254 8022
interpretations@mosaicbc.com

SETTLEMENT SERVICES

604 254 9626
settlement@mosaicbc.com

TRANSLATION SERVICES

604 254 0469
commercial@mosaicbc.com

WWW.MOSAICBC.COM

 MOSAIC is a United Way Agency

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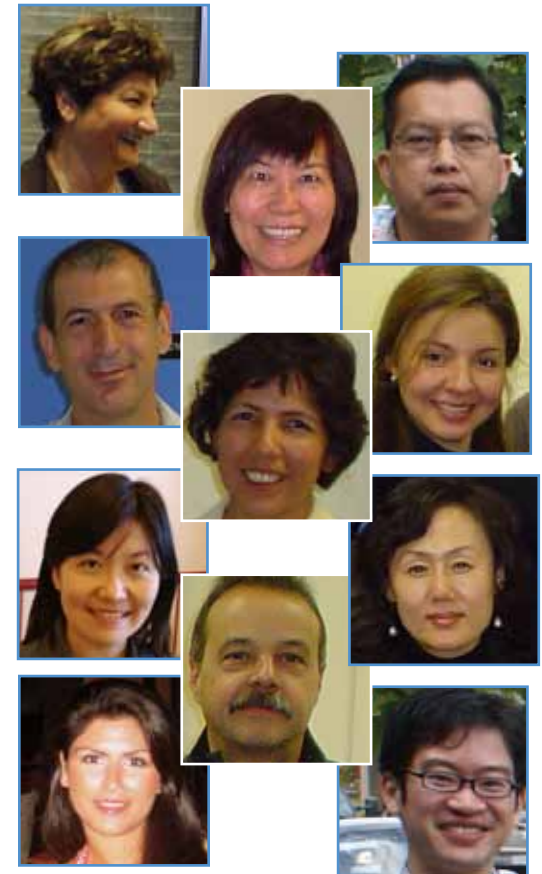


Vancouver

Burnaby

New Westminister

SETTLEMENT PROGRAM



OVER 30 YEARS OF EMPOWERING
IMMIGRANTS AND REFUGEES TO
HELP BUILD A BETTER COMMUNITY

MULTILINGUAL SETTLEMENT PROGRAM

MOSAIC's multilingual settlement workers provide support to immigrants and convention refugees to British Columbia. Their expertise, professionalism and familiarity with issues affecting immigrants are great assets to assessing newcomers' needs and wants. In an effort to better serve their clients, MOSAIC's multilingual settlement workers constantly update their knowledge about resources available in the community. This up-to-date expertise allows them to provide adequate and effective referrals to clients.

THIS IS WHAT MULTILINGUAL SETTLEMENT WORKERS DO:

- Assess immigrants' needs and work with them toward the resolution of identified issues and needs.
- Provide basic information about Canadian society including British Columbia's legal system,

employment and labour market opportunities, health care services, housing, education and ESL training.

- Refer to ESL classes and employment programs.
- Assist with basic résumé writing.
- Complete basic forms.

WE OFFER SERVICES IN 20 LANGUAGES

- Arabic
- Cantonese
- Dari
- English
- Farsi
- French
- German
- Hindi
- Italian
- Korean
- Kurdish
- Lingala
- Mandarin
- Punjabi
- Russian
- Spanish
- Swahili
- Tagalog
- Urdu
- Vietnamese

OTHER SETTLEMENT SERVICES PROVIDED BY MOSAIC

- Legal Advocacy Program
- Separated Children Intervention and Orientation Network (SCION)
- Workplace Connection
- Culture Connections
- Step Ahead Settlement Enhancement Project
- Community Outreach Program
- Community Volunteer Program
- Research and Development Unit
- Multilingual Legal Information Website
- Seniors' Programs

APPOINTMENTS ADVISED

To avoid a wait time, we encourage clients to make an appointment with a Settlement Worker before visiting any MOSAIC location.

Assistance is free and strictly confidential.

Open to landed immigrants, Convention refugees, refugee claimants, naturalized citizens, live-in caregivers, skilled workers and others.