



**MOSAIC**  
**Client Advisory Committee**  
Meeting: April 26, 2010

**Minutes**

Present: Iraj Khabazian, Patricia Barwell, John Dube

Regrets: Antonio Villegas, Paulami Das, Zara Canda, Vitoria Correia

Since a quorum was not achieved, an official meeting could not be held.

Discussion was held concerning:

1. Website and the ongoing updates
2. Organizational semi-annual Continuous Learning Analysis Meetings (CLAM). Does the Advisory Committee want to review some of the information after the meeting or submit a report to be included in the meeting. The CLAM is a meeting set twice a year for the Senior Management Team to review various summary reports (e.g. Client Grievances, Mock Evacuations), discuss trends and develop action plans in response to the data/information presented.
3. New Business item for next meeting: Planning Activities for the Committee towards

**Next Meeting**

May 31, 2010 at 5:30 to 7pm  
1720 Grant Street  
Community Room – Main Floor

Schedule:

June 28, 2010  
July 26, 2010  
August 23, 2010  
September 27, 2010  
October 25, 2010  
November 22, 2010  
December