

## Translation, Multilanguage Typesetting, Formatting and Localization Services

When you need materials **professionally translated and prepared for print and/or Web**, we offer the following services at **competitive rates**:

- Document rendering in 64 languages and 40 alphabets
- Regular and rush services
- Typesetting in 40 alphabets
- Electronic output in Windows or Mac formats
- Linguistically and culturally appropriate translations

We use a highly effective **Step-by-step Translation Process** to suit your unique needs:

Step 1: ➡ You provide us with the source document(s).

Step 2: ➡ We provide you with a **FREE** quote.

Step 3: ➡ You approve the quote.

Step 4: ➡ We complete a first draft of the translation.

Step 5: ➡ You provide feedback on the draft.

Step 6: ➡ We implement the changes and deliver the final translation.

## Language Consultants

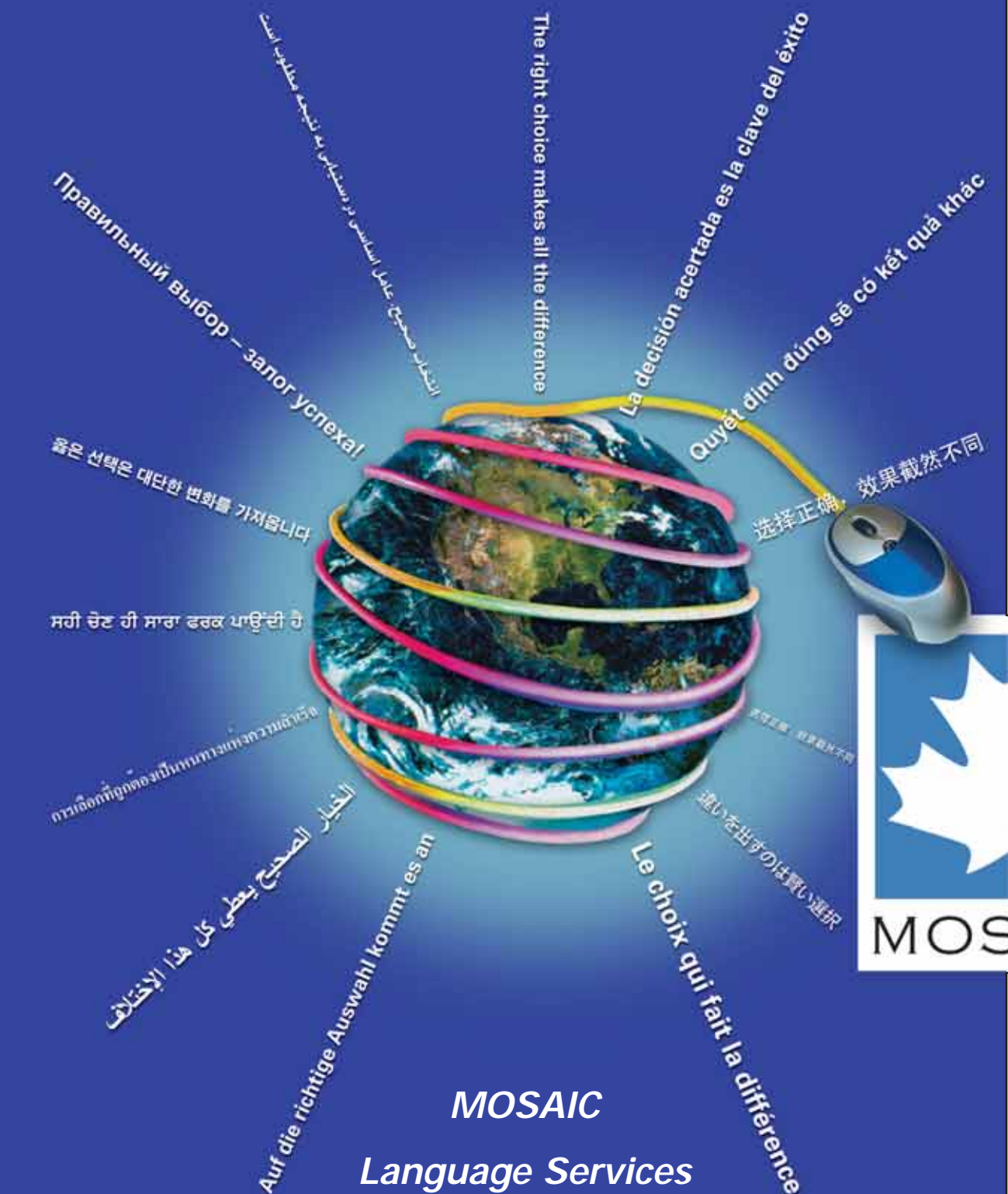
**MOSAIC Language Services** provides **professional, highly effective Language-consultation Services** for a variety of scenarios:

- Language-fluency evaluations for bilingual-employee recruitment
- Foreign-language editing and copywriting
- Foreign-language recordings, language coaching, time editing, video- and audio-script transcriptions, translations, etc.
- Focus group co-ordination
- Workshops for agencies using interpreters and translators

## Videoconferencing

**MOSAIC Language Services' Videoconferencing Services** make **high-quality interpretation** available even in the most **challenging situations**:

- Across large geographical distances
- When distant clients need to be connected with trained interpreters
- When business meetings include multiple parties in different regions



**MOSAIC**  
**Language Services**

*The right choice makes  
all the difference.*

*Over 70 languages*



For more information and to request a **FREE** quote, visit [www.mosaic-trans.com](http://www.mosaic-trans.com) today!

## MOSAIC Language Services

Offering you:

- Accurate, effective **Interpretation Services** done by accredited professional interpreters in person or by phone/videoconferencing in 50 languages.
- Professional **Translation Services**, including multilingual typesetting, formatting and localization, in 64 languages and 40 alphabets.
- Highly specialized and adaptable **Language-consultation Services** covering a wide spectrum of scenarios.
- Convenient **Videoconferencing Services** that make quality interpretation available in the most challenging circumstances.
- All at the most **competitive rates!**

Our **freelance contractors** are:

- Highly trained, accredited professionals in the fields of translation and/or interpretation.
- Contractually and professionally bound to a strict code of ethics, including confidentiality and conflict-of-interest.

We use **state-of-the-art tools** so you get the best results from our services:

- **Client-relations Management Software** to administer our extensive database and direct every aspect of the customer lifecycle, from preparing estimates to ensuring the quality of our work.
- **Tracking and Reporting Systems** that let us generate, integrate and deploy reporting solutions to provide you with the best customer service possible.
- A **Computer-assisted Translation System** that manages both present and past translations to ensure the quality and consistency of our projects.

## Interpretation Services

**MOSAIC Interpretation Services'** fully accredited, professional interpreters provide **high-quality, effective interpretation** at **competitive rates**:

- Consecutive interpretation in 50 languages
- Simultaneous interpretation in all major languages
- Sight translation
- Services provided in person or by phone/videoconferencing
- Interpretation for conferences, interviews, investigations, medical and psychiatric assessments, treatments, examinations for discovery, tribunals, labour arbitrations, etc.

*Sign up for a service plan and benefit from 24-hour emergency response!*

We use a highly effective **Step-by-step Interpretation Process** to suit your unique needs:

- |           |  |
|-----------|--|
| Step 1: ➡ | You provide us with the date, time, location, duration, language and general context of the appointment. |
| Step 2: ➡ | We provide you with a <b>FREE</b> quote.   |
| Step 3: ➡ | You approve the quote.   |
| Step 4: ➡ | We book the interpreter and confirm his/her attendance via phone, fax or e-mail.                         |

MOSAIC Language Services: A Premier's Innovation and Excellence Award nominee. Our reputation speaks for itself.



A member of the *Better Business Bureau of Mainland B.C.*



A member of *AILIA Language Industry Association*

*Make the right choice;  
contact **MOSAIC Language Services** today!*

*For Interpretation,  
Language-consultation Services  
and Videoconferencing:*

MOSAIC Interpretation Services  
1720 Grant St., 2<sup>nd</sup> Floor • Vancouver, B.C. V5L 2Y7  
Tel.: (604) 254-8022 • Fax: (604) 254-4606  
[interpretations@mosaicbc.com](mailto:interpretations@mosaicbc.com)

*For Translation, Proofreading,  
Typesetting, Formatting and Localization Services:*

MOSAIC Translation Services  
1522 Commercial Dr., 2<sup>nd</sup> Floor • Vancouver, B.C. V5L 3Y2  
Tel.: (604) 254-0469 • Fax: (604) 254-2321  
Toll-free Tel.: 1-877-475-6777 • Toll-free Fax: 1-877-254-2321  
[commercial@mosaicbc.com](mailto:commercial@mosaicbc.com)



*For more information and to request a **FREE** quote, visit [www.mosaic-trans.com](http://www.mosaic-trans.com) today!*

